

CASA do FRANGO

The safety and wellbeing of our team members and guests is paramount. We have developed new ways of working based on the advice and guidelines of the government, industry bodies and safety consultants. Here are a few key precautions we are taking. If you have any further questions, please email Naomi@mjmk.co.uk.



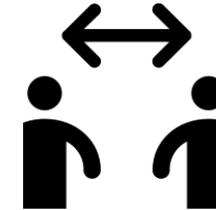
Wellness Checks are completed daily by all staff members. Anyone displaying symptoms of Covid-19 will be excluded from the workplace. We ask that **guests displaying any symptoms** refrain from visiting the restaurant.



Shift patterns allow for staff to travel to work outside of peak hours. Team members are encouraged to **walk or cycle** to work where possible.



All team members have been **retrained** in the **frequency** and **method** of effective **hand washing**. On arrival, we ask **guests to sanitise their hands** before being seated.



The **layout** of our restaurant has been adjusted to allow for **physical distancing**. The number of employees on shift has also been reduced to allow for physical distancing in the workplace.



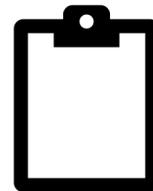
We ask that **all payments** are made by **debit or credit card** only. We are currently **not accepting cash** anywhere on site.



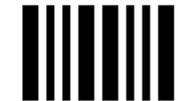
Enhanced cleaning regimes have been implemented, especially in high contact areas and in bathrooms. Turn times between seating has been extended to ensure thorough sterilisation before guests are seated.



Personal Protective Equipment (PPE) is worn by all team members and are readily available for guests, should they request it.



A **risk assessment** has been **completed** and **documented** to demonstrate that we have observed all **Covid-19** hazards within the business and introduced controls in order to operate safely.



Menus can be viewed **electronically** with dedicated **QR codes** situated on our tables. **Laminated, frequently sterilised** menus are also available for guests requesting **physical menus**.



Guests will be asked for **contact details** on **arrival** at the restaurant to assist with the government's **Track and Trace policy**. This information will be stored for **21 days** in accordance with **GDPR**.